



# Wisconsin Department of Corrections

Governor Scott Walker | Secretary Jon E. Litscher

## Office of Detention Facilities

February 14, 2018

Sheriff Richard Schmidt  
Milwaukee County Sheriff's Office  
821 W. State Street, Room 107  
Milwaukee, WI 53233

**RE: Milwaukee County Jail: Criminal Justice Facility, 2017 Annual Inspection**

Dear Sheriff Schmidt:

The 2017 annual inspection of the Milwaukee County Jail was conducted on December 14 and December 15, 2017, pursuant to Wisconsin Statute 301.37(3). The inspection compared the facility and its operations to the Department of Corrections Administrative Code, Chapter DOC 350, and to applicable state statutes. The Milwaukee County Jail has a rated capacity of 972. On the first day of the inspection, a total of 912 individuals were in custody (819 male, 93 female). This report summarizes the findings of the inspection and identifies improvements since the last annual inspection, as well as any applicable recommendations.

### INSPECTION SUMMARY

#### **Summary of Progress from the Previous Year**

Since the last annual inspection in 2016, a number of operational changes have been realized at the facility. Some of these changes include the following:

- New leadership was assigned to the jail by the Sheriff. Deputy Inspector Aaron Dobson was placed into the position of Jail Commander, and Captain Daniel Dittberner as the Assistant Jail Commander. Both are now responsible for the operation and management of the Milwaukee County Jail.
- A new correctional management computer system has been installed (Pro-Phoenix) as an upgrade to the former mainframe computer application.

- The number of inmate telephones available has doubled in each housing unit from six (6) to twelve (12). The increase allows more individuals to use the telephone, thus significantly reducing the wait time.
- The “red security line” around the officer desk in the direct supervision housing units has been significantly reduced to permit inmates more movement in the dayrooms. The reduction also affords staff and inmates the opportunity to speak in a more private setting when the officer is at their work station.
- [REDACTED] Additionally, the old carpeting in the housing unit dayrooms is being replaced with floor tile.
- The use of “nutraloaf” has been eliminated in disciplinary segregation and is only being used on a temporary basis for those inmates who commit rule violations directly related to their food or food tray.

### **Physical Environment**

The inspection included a walkthrough of the facility including housing areas, special needs area, programming space, intake/booking area, property, kitchen, court holding, and health services unit. Overall, the facility was found to be in good condition. In large part, the individual cells, dayrooms, and showers were found to be clean, and it is apparent that staff is holding inmates accountable for their living areas. It should be noted that there continues to be a limited amount of graffiti found throughout the facility, particularly in the cells which is excellent.

Although the monthly safety and sanitation inspections being completed by staff are a good tool to track maintenance issues throughout the facility, the form is confusing and does not appear to depict the actual date of when a repair was completed. As such, the documented date of a repair spurred by a submitted maintenance request is frequently not accurate. Staff indicated that the repair date reflects when maintenance logged the completed activity and not when the repair was actually accomplished. This office was informed that maintenance will begin utilizing an electronic tablet while onsite for repairs that will reflect “real time” completion dates. The jail indicated that this will commence in 2018. The monthly safety and sanitation inspection report also captures contraband found during the [REDACTED] shakedowns of the housing areas which is a good correctional best practice.

The utilization of two officers as liaisons to Facilities Management continues to be effective and both staff do an exemplary job in ensuring maintenance issues are resolved in a timely manner. This office was informed that there are typically two (2) plumbers available to the facility each day which is a significant improvement over past years, and a testament to the facility’s liaisons in managing needed repairs. Yet as noted in past reports, given the age, size and average daily population housed at the jail, it continues to be recommended that priority be given to the establishment of a full-time facilities manager position, similar to what is provided at the

Milwaukee County House of Correction. The timeliness to correct maintenance needs within the jail should not be underestimated in terms of maintaining a safe and secure environment for inmates, staff and the community.

As noted in past inspection reports, the flooring and walls in the hallway that connects the kitchen and dishwasher/sinks area are in need of repair and replacement. Numerous floor tiles are missing with others broken.

At the time of inspection, there was a need to have a thermometer placed in the refrigerator located in the booking area, and for temperatures to be taken and documented in a similar manner as the coolers in the kitchen. This office has been notified that a thermometer has been purchased and documentation of temperatures is occurring.

It was again suggested that jail administration meet with CenturyLink to discuss the feasibility of adding more video visitation monitors to each of the housing units. Currently, only two monitors are accessible to inmates for video visits in each housing unit.

The property area at the facility continues to be exceptionally well maintained. Staff continues to do an excellent job in coordinating inmate property items, including personal valuables that have been left behind upon release such as driver's licenses, identification cards, jewelry, eyeglasses, etc. However, the amount of property that has been left at the facility by inmates continues to increase which is further diminishing available space. Currently, the facility holds inmate property for one year prior to auction or disposal. It was suggested that jail administration discuss the length of time property is required to be maintained with Corporation Counsel as two different state statutes appear to address the issue: Stat. 59.66(3) and Stat. 66.0139(2).

The walkthrough of the booking area brought forth a concern regarding the number of inmates being held in a single group holding room. During the inspection, it was found that security staff was placing numerous inmates (12-15) into a single group holding room when additional holding rooms were empty and available. Although jail administration has since added signage to each group holding room with a maximum capacity based upon the requirements set forth in Wisconsin Administrative Code, Chapter DOC 350, it was recommended that a formal procedure be implemented regarding how the group holding rooms in the booking area are utilized.

### **Jail Operations**

Security practices are being completed as required including monthly door and lock inspections, fire inspections (last completed by the City of Milwaukee's Department of Neighborhood Services on 10/19/17), fire drills (each shift), SCBA checks, inmate classification, and physical observation checks. As noted in past inspections, the jail continues to utilize an excellent array of quality check tools to ensure safety and security (e.g., key inventory, monthly shakedown logs).

A spot review of the physical security checks (via Schlage Card Reader) indicated that they are being completed approximately [REDACTED] minutes at irregular intervals, which is an excellent practice. Security checks for those inmates identified as special needs or with suicidal ideation are being completed [REDACTED] minutes and at irregular intervals.

However, there was a concern regarding the frequency of physical security checks being documented in both the booking and court staging areas of the jail. Although security staff continuously moves inmates in and out of the group holding rooms in both the booking and court staging areas that suggests well-being checks are being completed, the lack of consistent documentation is in need of attention.

Currently, security staff assigned to the booking and court staging areas of the jail document their physical security checks in both the corrections management system and a manual logbook. Given the amount of inmate movement being undertaken as well as other required tasks being completed, it appears that staff is documenting their security checks when time permits. This has led to inconsistencies and/or omissions when comparing the times recorded on the corrections management system and manual logbook. However, it should be noted that reviews of video surveillance does indicate that checks are being made. It was suggested that jail administration review the feasibility of adding Schlage Card Readers in both the booking and court staging areas. This would eliminate the need to document physical security checks in the corrections management system and manual logbook.

This office was recently informed that you have instituted a new procedure for the completion of physical security checks in the booking and court staging areas that provides further quality assurance via supervisory staff to ensure all well-being checks are documented according to Milwaukee County Sheriff's Office policy. In addition, your office has authorized and initiated the process for installing Schlage Card Readers in the booking and court staging areas which is an excellent correctional best practice that should remediate the concern brought forth during the inspection.

A review of the manual logbooks being used to complete physical security checks in the court holding areas also showed that they are being completed approximately [REDACTED] minutes and at irregular intervals. As an annual reminder, please ensure that all physical security checks are being completed at irregular intervals and not exactly [REDACTED]. Similar to the addition of maximum capacity signs being placed on the group holding rooms in the jail's booking area, it was recommended that administration add signs to each court holding room in the Public Safety Building and Courthouse designating the maximum capacity permitted by administrative code.

[REDACTED]  
[REDACTED]  
[REDACTED]

As noted in past inspection reports, it was again suggested that administration review the feasibility of installing a video conferencing system that would significantly reduce the amount of staff resources being utilized to move inmates from the jail to the adjacent courthouse. This could also reduce the need to house inmates waiting in the court holding rooms, thus permitting Deputies to focus more attention on the courtrooms. A number of jurisdictions in Southeastern Wisconsin have successfully implemented video conferencing from the jail to the courtroom for an individual's initial court appearance. It is again suggested that jail administration and the judiciary meet to discuss this possibility and to perhaps initiate a pilot in one or two courtrooms for initial court appearances to determine if operations become more efficient.

Pursuant to administrative code, each individual admitted to the facility is provided with access to the jail rules and regulations. The Sheriff's Office website also provides the public with additional information regarding jail services.

A disciplinary system is in place to address inmate rule violations. A range of sanctions is in place that is dependent upon the type of infraction violated. Inmates are receiving a copy of their disciplinary charges at least 24 hours prior to their hearing in accordance with administrative code. Disciplinary due process hearings are generally occurring within 3 days of the incident which exceeds the administrative code requirement of 7 days. Hearings are completed by Lieutenants during 1<sup>st</sup> and 2<sup>nd</sup> shift, and inmates maintain the ability to appeal to the Deputy Inspector. A record of all actions is being maintained. A review of disciplinary reports showed them to be well written and explanatory as to the alleged offense and hearing decision.

Objective jail classification continues to be used to determine inmate housing assignments, and an inmate grievance procedure is in place that permits inmates to address any concerns regarding the condition of their confinement. A grievance appeal process is also in place with a first appeal responded to by a Lieutenant, then by a Captain, and to the Deputy Inspector. A grievance log is also being produced that allows administration the ability to monitor the facility's inmate climate.

A spot review of completed use of force reports indicates that staff continues to provide detailed information on their actions, as well as those of the inmate. The Milwaukee County Sheriff's Office continues to maintain an excellent review process for all use of force reports with reviews being completed by supervisory staff, jail administration, Sheriff's Office Training Academy personnel (POSC instructors), and the Internal Affairs Division.

### **Health Care**

Health care services continue to be contracted through Armor Correctional Health Services for medical and mental health services at both the Milwaukee County Jail and House of Correction. Nursing staff hours continue to be available on-site 24 hours per day at the jail. As noted in past reports, there continues to be concerns regarding the number of vacant Armor employed full-time nursing positions. However, both facilities continue to utilize Armor employed pool nurses

to fill needed positions. Positions that cannot be filled with Armor employed staff (full-time and pool) are supplemented by an additional core group of medical staff that is available to fill vacancies as needed. The majority of these contracted or agency staffs are in 13 week (or longer) contracts that assist in providing a degree of consistency and continuity of care. In other words, while Armor does maintain a number of vacant FTE nursing positions, active efforts are in place to cover the hours required per contract.

Armor also attempts to utilize pool and agency staff to compensate for other medical and mental health positions that have full-time vacancies. Documentation provided by Armor as of November, 2017 shows the following total hours available on-site at the Milwaukee County Jail per week:

<u>Position</u>	<u>Hours Per Week</u>
Medical Director:	32
Physician:	0
Nurse Practitioners/Psychiatric Nurse Practitioners:	320
Mental Health Director:	24
Psychiatrist:	16-24
Psychiatric Social Workers:	288
Case Managers:	40
Dentist:	16

As noted last year, the Medical Director is on-site at the jail for the majority of her time during the week (32 hours) and is therefore able to assess and evaluate inmates in addition to any administrative duties. However, it is apparent from the data provided by Armor that there is a critical need for the hiring of a Physician. Although mental health hours remain solid with 288 hours available onsite weekly by Psychiatric Social Workers, and an additional 40 hours by a case manager, there is also a need for an increase in onsite hours by a Psychiatrist. The jail continues to maintain a separate mental health unit and additional housing space for inmates who qualified mental health professionals have deemed stabilized enough to function in an open pod environment.

Medications continue to be administered by nursing staff, and inmates requesting health services are typically assessed and evaluated within three days of request. Testing for TB continues to be completed, as does a health care assessment within the first 7 days of confinement. In accordance with administrative code, all approved medications within the facility are being stored in [REDACTED]. In large part, the jail does not accept medications coming off the street when someone is arrested, and only under exigent circumstances will medications be accepted. Therefore, the jail does not maintain unauthorized

medications within the facility. Inmate medical records continue to be maintained electronically and in a confidential manner.

### **Food Service**

Inmate meals continue to be provided by Aramark. A review of the 4-week menu cycle showed that it offers a good variety of meals with at least two hot meals provided per day. All menus are reviewed and approved by a registered dietician, with a weekly average of 2500 calories per day being provided. Food continues to be transported to the jail from the House of Correction, where it is then prepared with the assistance of inmate workers and delivered to the housing units. The kitchen area was found to be clean and well organized, and an officer is assigned to the area when inmate workers are present. Aramark staff also completes monthly internal inspections of the kitchen in accordance with administrative code. Knives and sharps are being accounted for on a daily log, with security staff also documenting a quality assurance review of the knives/sharps each day.

Pursuant to administrative code DOC 350.11(3), EcoSure completed an independent food service inspection of the kitchen. The EcoSure inspection was completed on 11/13/17. However, it was brought forth with Aramark management that there was a concern that the documentation for the independent food service inspection did not indicate if any violations were found, nor with an overall percentage score as provided in past years. Aramark indicated that they would inquire with EcoSure as to why the kitchen inspection documentation was modified.

### **Inmate Programs**

There continues to be a number of programming opportunities available to inmates confined at the Milwaukee County Jail. According to the information provided by jail administration, an impressive number of volunteer organizations (45 in total) provided services to the inmate population in 2017. Your staff should be commended for their continuing outreach and coordination with the Milwaukee County community to bring valuable resources into the facility for the inmate population. The following are examples of the programs available to inmates:

- **Milwaukee Public School District:** Educational services for inmates 16-21. Students may work toward earning high school credit or GED/HSED. Three full-time teachers are assigned to the jail to accommodate male and female inmates.
- **Religious Services:** Sunday worship services, Bible study, spiritual counseling.
- **Substance Abuse Counseling:** Alcoholics Anonymous, Narcotics Anonymous.
- **Pre-Natal Programming:** The Black Coalition offers a program for pregnant females incarcerated at the jail. A case manager, AODA counselor, mental health counselor, and health educator provide services to the women. Program provides both pre-natal as well as post-partum care.

- **Library Services:** A volunteer from the Benedict Center maintains the stock of library books in conjunction with jail staff. The jail has entered into a partnership with Half Price Books, who donates reading materials. Books are delivered to the housing units on a rotating basis each week.
- **Law Library:** Inmates submit requests to the Law Library Coordinator who researches and provides the information back to the inmate. Law books are available in all housing units.
- 1. It was again suggested that administration review the feasibility of developing a physical law library room with computers that could be accessed by all inmates in addition to the law books located in the housing units. Currently, the jail is paying for the use of LexisNexis to research inmate requests, so costs would be limited to adding computers and upgrading the room for a law library.
- **Other Volunteer Programs**
  - a. Anger Management
  - b. AODA
  - c. Book Club
  - d. Budgeting and Financing
  - e. Domestic Violence Awareness
  - f. Life Skills
  - g. Meditation
  - h. Parenting and Family Skills
  - i. Relationship Building

The inspection also included a review of the facility's practices regarding inmate services. Blankets are being exchanged on a monthly basis, with issued clothing items laundered twice per week, and linens once per week (completed at the House of Correction). The facility maintains policies and procedures for inmate services such as mail (incoming/outgoing), visitation (video), recreation (indoor gyms), reading materials, and canteen. These policies and procedures indicate that all inmates are being provided reasonable access to these services.

### **Approval**

On the dates of inspection there were **no violations of administrative code** found at the facility. The Milwaukee County Jail is approved for operation by this Department. This approval is with the understanding that continued compliance with the Department of Corrections Administrative Code, Chapter DOC 350 and applicable state statutes occurs. You and your staff should be proud of the accomplishments that have transpired over the past year as it is apparent to this office that the climate of the facility is moving in a positive direction, while concurrently maintaining a safe and secure environment



I would like to thank Deputy Inspector Aaron Dobson, Captain Daniel Dittberner, Captain William Duckert and the rest of your staff for their assistance and cooperation during this year's annual inspection and during times of my unannounced visits to the facility. Please feel free to contact me should you have any questions, or if I can be of assistance to you and your Office.

Sincerely,

A handwritten signature in black ink, appearing to read "Greg A. Bucholtz". The signature is fluid and cursive, with a long horizontal stroke at the end.

Gregory A. Bucholtz, Ph.D.  
Inspector, Office of Detention Facilities

Cc: Tobie Weberg, Inspector  
Aaron Dobson, Deputy Inspector  
Daniel Dittberner, Captain  
Chris Abele, County Executive  
Kristi Dietz, ODF Director  
File

## CHAPTER DOC 350 INSPECTION DOCUMENT

COUNTY: Milwaukee County Jail

DATE: 2/14/18

### INMATE HOUSING AND CLASSIFICATION

**DOC 350.05 (3) (d)** In jails that are constructed or substantially remodeled on or after September 1, 2014, double cells shall have a floor area of at least 25 square feet of unencumbered space per occupant.

COMPLIANCE	VERIFICATION
<input type="checkbox"/> Meets standard	<input type="checkbox"/> Policy and procedure manual review <input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed <input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector
<input checked="" type="checkbox"/> Not reviewed	<input type="checkbox"/> Verbal confirmation by facility staff

Comments: The Milwaukee County Jail has not undergone any construction or substantial remodel of cells since 9/1/14.

**DOC 350.06 (3) (d), DOC 350.07 (4)** In jails that are constructed or substantially remodeled prior to September 1, 2014, to be used for double occupancy, a cell shall have a floor area of at least 70 square feet. NOTE: ODF recognizes current code does not reflect the "grandfather" provision that prior to March 1, 1990, a cell shall have a floor area of at least 54 square feet.

COMPLIANCE	VERIFICATION
<input type="checkbox"/> Meets standard	<input type="checkbox"/> Policy and procedure manual review <input checked="" type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed <input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector
<input checked="" type="checkbox"/> Not reviewed	<input type="checkbox"/> Verbal confirmation by facility staff

Comments:

**DOC 350.20 Double celling.** If approved by the department, the jail shall have policies and procedures relating to double celling.

**DOC 350.20 (1)** The county board and sheriff shall determine jointly the adequate staffing needs, including support staff and services that are required to ensure the health, safety and security of the jail staff and inmates when using cells for double occupancy. The joint determination shall be in writing and signed by the representatives of the county board and the sheriff and shall be filed with the department. The written joint determination shall remain in effect until rescinded or amended by mutual written agreement of the county board and sheriff. Unless there is adequate staff as agreed upon by the county board and sheriff, double celling may not occur.

**The written agreement between the County Board and Sheriff is on file with the department and contains the following elements:**

- The County Board and Sheriff agree to the stated staffing levels
- The staffing levels include security staff, health care staff, support and service staff and administrative staff
- The staffing pattern is detailed in the written agreement
- The agreement is signed by representatives of the County Board and the Sheriff

COMPLIANCE	VERIFICATION
<input type="checkbox"/> Meets standard	<input type="checkbox"/> Policy and procedure manual review <input checked="" type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed <input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector
<input checked="" type="checkbox"/> Not reviewed	<input type="checkbox"/> Verbal confirmation by facility staff

Comments:

**DOC 350.20 (2) Inmates housed in the same cell shall have the same custody classification and be properly segregated as required under s. 302.36, Stats.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: The jail maintains an objective classification system (Northpointe Decision-Tree) and meets the requirements of s. 302.36, Stats.

**DOC 350.20 (3) For male and female housing areas, at least one cell or 15% of the jail's total number of cells, whichever is greater, shall be maintained for single occupancy.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: The jail maintains a sufficient number of cells for single occupancy.

**DOC 350.20 (4) Receiving cells may not be used for double occupancy.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/>	Verbal confirmation by facility staff		

Comments: All receiving cells are used for single occupancy only. The jail also maintains a large number of group holding rooms within the booking/intake area.

**DOC 350.21 Inmate classification. All jails shall meet the requirements set forth in s. 302.36 Stats. The sheriff shall establish and maintain an objective prisoner classification system to determine prisoner custody status and housing assignment, and develop eligibility criteria for prisoner participation in available work assignments, programs and community service projects. The jail shall have policies and procedures relating to classification.**

**DOC 350.21 (1) Description of the objective prisoner classification system, including the identification and training of staff authorized to classify prisoners, initial classification and reclassification procedures and prisoner appeal process.**

**DOC 350.21 (2) Eligibility criteria for prisoner participation in available work assignments, programs and community service projects.**

**DOC 350.21 (3) Review of prisoner classification decisions.**

- The jail has implemented an objective classification system based on point additive formula or decision tree forced choice or similar formalized mechanism for housing determination.
- A written policy is provided to all correctional staff detailing classification process.
- Policy clearly identifies personnel authorized to classify inmate housing assignments.
- Personnel assigned to complete inmate classification assignment receive formal training.
- A process is in place for supervising personnel to complete a secondary review of reclassification and appeals.
- Sufficient housing exists to meet classification guidelines to male and female inmates.
- Inmates housed in the same cell shall have the same security classification and be properly segregated as required in s. 302.36 Stats.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: The Milwaukee County Jail uses an objective classification instrument with Classification Officers specifically trained in its use. The instrument used adheres to 302.36 Stats.

## SAFETY AND SECURITY PRACTICES

### DOC 350.18 Security. The jail shall have policies and procedures relating to jail security.

- Portable communications and alarm systems are in good working condition
- Intercom and emergency notification devices are in good working order

**DOC 350.18 (1) Inmate supervision.** The jail shall have a system providing for well-being checks of inmates. Policies and procedures shall provide that all inmates are personally observed by jail security staff at staggered intervals not to exceed the following:  
**(a) 60 minutes (b) 15 minutes for inmates housed on suicide watch.**

- All inmates are personally observed during each physical inspection.
- In housing units of multiple cells, officers are encouraged to complete physical inspections from within the housing unit.

**DOC 350.18 (2) Supplemental observation.** A video monitoring system may be used to supplement but not replace personal observations.

**DOC 350.18 (3) Documentation.** Each observation shall be documented.

COMPLIANCE	VERIFICATION
<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review <input type="checkbox"/> Previous compliance documented
<input checked="" type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed <input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff

Comments: All portable communication appeared to be operating correctly. Physical security checks are being completed approximately [REDACTED] minutes at irregular intervals. Security checks are being electronically recorded via Schlage card reader system. Physical security checks for those under a special needs or suicide watch are occurring approximately [REDACTED] minutes at irregular intervals. There were some inconsistencies and omissions with the documentation of physical security checks occurring in both the booking and court staging areas. Jail administration has developed a plan to address the concerns that were brought forth during the inspection. Additionally, the facility is now in the process of adding Schlage Card Readers to the booking and court staging areas.

**DOC 350.18 (4) Inmate counts.** Description of the system for physically counting inmates. Formal counts shall be completed and documented at least three times per day, with a minimum of one count per shift.

COMPLIANCE	VERIFICATION
<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review <input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed <input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff

Comments: Inmate counts are being completed daily on each shift.

**DOC 350.18 (5) Security inspections.** Descriptions of procedures for conducting and documenting facility and area searches.

- Facility and area searches are completed and documented.

COMPLIANCE	VERIFICATION
<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review <input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed <input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff

Comments: Searches are being completed randomly and "for cause". The facility is completing [REDACTED] shakedown searches that are well documented.

**DOC 350.18 (6) Inmate searches.** Descriptions of procedures for conducting and documenting inmate pat down, strip and body cavity searches.

COMPLIANCE	VERIFICATION
<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review <input type="checkbox"/> Previous compliance documented
<input checked="" type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed <input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff

Comments: All inmates are searched upon their arrival into the jail. [REDACTED]  
[REDACTED] If necessary, body cavity searches are completed at a local hospital. [REDACTED]

**DOC 350.18 (7) Door and lock inspections.** Monthly inspections shall be made to determine if all jail doors and locks within and to the secure perimeter of the facility are in good working order. Each inspection shall be documented.

- The remote security controls of doors and locks are all operable.
- All manufacturing doors, locks and releases are repaired in a timely manner.
- The jail staff demonstrate a proficiency in operating all locks, doors and releases.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/> Verbal confirmation by facility staff	

Comments: All doors and locks are checked and documented on a monthly basis. Staff appeared to be proficient in opening/closing doors, locking mechanisms and releases.

**DOC 350.18 (8) Key control.** Control and use of jail keys, including all of the following:

- All issued keys shall be inventoried and accounted for at shift change
- All keys shall be stored in a secure area and accessible in the event of an emergency
- Inmate are not permitted to handle or utilize jail keys.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: A key control system is in place, and keys are inventoried and accounted for after each shift. Inmates do not have access to keys.

**DOC 350.18 (9) Weapons control.** Introduction, availability, control, inventory, storage and use of firearms, chemical agents, electronic control devices or other related security devices and specification of the level of authority required for their access and use.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: No firearms are permitted to be brought into the secure perimeter of the jail. All weapons are safely stored and are not accessible to inmates.

**DOC 350.18 (10) Tools and sharps control.** Introduction, availability, control, inventory, storage and use of tools and sharps within the facility.

- Documentation of the control and inventory is maintained

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: All tools and sharps are checked daily and documented on a form. The kitchen also maintains a log for the removal and return of any sharps/knives.

**DOC 350.19 Fire Safety. The jail shall have policies and procedures relating to fire safety.**

**DOC 350.19 (2) Each jail shall develop a fire safety policy in accordance with local fire department recommendations that addresses all of the following:**

- a) Local fire department inspection requirements under sub. (5).
- b) Fire protection equipment location and maintenance. Each jail shall have and shall properly maintain fire alarms, smoke and thermal detectors, fire extinguishers and self-contained breathing apparatuses which operate for at least 30 minutes.
  - Fire extinguishers are properly maintained with recorded time and date of inspection.
  - Fire extinguishers are properly placed, secured and easily accessible to staff.
  - A fire extinguisher suitable for grease fires is provided in the kitchen.
  - Jail staff can demonstrate proficiency in the use of fire protection equipment.
- c) Training of staff in equipment use and the evacuation of inmates
  - Staff training is documented.
- d) A written evacuation plan
  - Jail staff can articulate or demonstrate the evacuation routes and policies of the jail.

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Last fire inspection by the City of Milwaukee Department of Neighborhood Services was completed on 10/19/17. Fire protection equipment is in place, as well as SCBAs. Staff is trained on the use of fire protection equipment.

**DOC 350.19 (3) The evacuation route developed as part of the evacuation plan under sub. (2)(d) shall be posted in a conspicuous place for jail staff in the jail.**

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Evacuation routes are posted throughout the facility and in conspicuous places.

**DOC 350.19 (4) Fire safety evacuation and other procedures shall be practiced or simulated by all jail staff at least once every 12 months. Each practice or simulation shall be documented.**

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Fire drills are being completed on each shift.

**DOC 350.19 (5) The facility shall be inspected by the local fire department at least once every 12 months and a record thereof shall be maintained.**

- The fire inspection report supports that the facility conforms to applicable fire safety codes.

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/>	Verbal confirmation by facility staff		

Comments: The last fire inspection was completed on 10/19/17 by the City of Milwaukee Department of Neighborhood Services.

**DOC 350.19 (6) There shall be monthly inspections of the facility to ensure compliance with safety and fire prevention standards. Inspections shall be documented.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **Monthly safety inspections are being completed, and all fire protection equipment inspected as well.**

**DOC 350.22 Use of Force. The jail shall have policies and procedures for the use of force.**

**DOC 350.22 (1) Jail staff may use physical force against an inmate only if force is necessary to change the location of an inmate or to prevent death or bodily injury to the staff member, the inmate or someone else, unlawful damage to property, or the escape of an inmate from the jail. Staff may use only the amount of force reasonably necessary to achieve the objective for which force is used. Corporal punishment of inmates is forbidden.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **As noted in past inspection reports, staff provides detailed explanations of the incident(s) leading to any use of force. All use of force reports are reviewed by the Deputy Inspector, Sheriff's Training Academy staff (POSC instructor), as well as Internal Affairs. Milwaukee County maintains an excellent process for reviewing use of force incidents.**

**DOC 350.22 (2) Any staff member who has used force to control an inmate or inmates shall submit a written report to the sheriff, jail administrator or the staff member's supervisor describing the incident. The report shall include all known relevant facts and be submitted by the end of the shift, unless otherwise authorized by the sheriff or sheriff's designee.**

- Supervisory review is conducted and documented.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/> Verbal confirmation by facility staff	

Comments: **Staff does a good job in detailing the reason for any use of force incident.**

**DOC 350.23 Use of restraints. The jail shall have policies and procedures governing the use of restraints and control devices.**

**DOC 350.23 (1) Restraint devices are never used as punishment and are not applied longer than necessary.**

- Inventories are conducted and documented.

**DOC 350.23 (2) When an inmate is mechanically restrained for non-routine purposes, a written report must be completed by the end of the shift, unless otherwise authorized by the sheriff or sheriff's designee. Documentation shall include the reason for use, duration of use and corresponding wellness checks.**

- Supervisory review is conducted and documented

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **Documentation is mandated for any use of a restraint device, with health care services immediately notified.**



**DOC 350.24 Discipline.** The jail shall have policies and procedures outlining inmate discipline and due process.

**DOC 350.24 (1) Inmates rules of behavior.** Every jail shall have written rules of behavior for inmates. At the time of admission, each person shall be notified verbally of the existence of jail rules for inmate behavior and the potential disciplinary actions for violations of the rules. Each inmate shall be provided with a copy of the jail rules or copies of the rules shall be posted in conspicuous places in the jail.

**DOC 350.24 (2) Discipline for minor violation. (See code for specific language.)**

- (a) A minor discipline is a verbal or written reprimand, restriction of privileges or placement in disciplinary segregation for 24 hours or less.
- (b) Inmate is informed of violation, potential discipline and disciplinary procedures for minor violations.
- (c) Inmate has opportunity to make verbal statement about alleged violation to a staff member
- (d) Staff member may impose a minor discipline if found that violation occurred
- (e) Supervisor is informed of incident by staff member. If supervisor concludes violation is major, then it shall be handled in accordance with Sub. (3). If supervisor finds that no violation occurred, the inmate shall be notified that the charge has been dismissed.
- (f) Inmate is notified of right to appeal and of appeal procedure.
- (g) Information made part of inmate's file. If supervisor finds no violation occurred, the due process records shall reflect those findings.

**DOC350.24 (3) Discipline for major violation. (See code for specific language.)**

- (a) A major discipline is restriction of privileges for more than 24 hours, placement in solitary confinement for more than 24 hours in accordance with s. 302.40, Stats., loss of good time in accordance with s. 302.43, Stats., restrictions affecting Huber law privileges in accordance s. 303.08, Stats., or restrictions affecting work release in accordance with s. 303.065, Stats.
- (b) Written report to supervisor within 24 hours of incident
- (c) Inmate notification of charges and right to hearing 24 hours in advance of hearing.
- (d) Due process hearing within seven calendar days, unless inmate waives the right to a due process hearing.
  - 1. Impartial hearing officer or committee (not involved in incident)
  - 2. Inmate's right to be present at hearing, make a statement and present evidence. Reason for inmate's absence documented.
  - 3. Inmate's right to present witnesses. Reason for absence of witness documented.
  - 4. Inmate's right to staff advocate if inmate is illiterate or if issues are complex.
  - 5. Hearing officer may consider inmate's mental illness, developmental disability or other emotional or mental disability as a mitigating factor in imposing discipline.
  - 6. Written decision stating discipline administered. Copy to inmate.
  - 7. Inmate is notified of right to appeal and appeal procedure
  - 8. Incident information, discipline administered and decision shall be made part of inmate file. If found no violation occurred, the due process records shall reflect those findings.
- (e) If inmate waives right to a due process hearing, violation shall be disposed of in accordance with procedures for minor violations. Major discipline may be imposed if relevant staff member finds a violation occurred. Waiver does not constitute an admission of the alleged violation.

**350.24(4) Classification.**

- (a) An inmate may be evaluated for custody classification following the imposition of discipline.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Inmates are provided with notification of charges and a right to hearing 24 hours in advance of their hearing. Typically, disciplinary hearings are completed within 3 days of the incident. Inmates also maintain the ability to appeal a disciplinary finding to the Deputy Inspector.



## HEALTH CARE

**DOC 350.13 Inmate health screening.** The jail shall have policies and procedures for inmate health screening.

**DOC 350.13 (1)** Use of a health screening form that is developed in conjunction with health care professionals and is used at booking with each inmate to record information about medical, mental health and dental conditions, physical and developmental disabilities, alcohol or other drug abuse problems and suicide risk.

**DOC 350.13 (2)** Referrals to medical, mental health or supervisory staff in a timely manner in response to identified concerns. If urgent concerns are identified, the referral shall be immediate.

**DOC 350.13 (3)** Review of the health screening form by health care or other designated staff within 72 hours if non-urgent concerns are identified.

- Review by health care provider is conducted and documented.

**DOC 350.13 (4)** Documentation of health screening results and subsequent review of the health screening form in an inmate's confidential file.

- Health screening forms are legible, accurate and complete, including detailed narratives when necessary.
- Health care professionals provided input into the content of the health screening form.
- The health screening form contains usable information relating to the inmate's medical condition, dental condition, medical disabilities, developmental disabilities, alcohol and other drug abuse and suicide risk.
- A health screening form is completed for each inmate booked into the facility.
- The health screening forms are reviewed for completeness, accuracy, legibility and the appropriateness of the decisions made regarding referral, housing, classification and other actions.
- The identity of the person completing the health screening form is documented.

### COMPLIANCE

### VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: A health screening form is completed by a nurse on each individual booked into the Milwaukee County Jail. An initial screening is completed during the pre-booking process and once again when the inmate clears the search room.

**DOC 350.13 (5)** A health appraisal that is to be completed within 14 days after arrival at the facility unless a health appraisal has been completed by health care staff within the previous 90 days. The health appraisal shall be completed by health care staff in accordance with protocols established by the responsible physician.

### COMPLIANCE

### VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: A health assessment is being completed on each inmate within 14 days of confinement.

**DOC 350.14 Inmate health care.** There shall be sufficient equipment, material, space and supplies for the performance of health care services in a confidential manner.

### COMPLIANCE

### VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/>	Verbal confirmation by facility staff		

Comments: There are specific offices designated for health care services at the jail. The space appears to be sufficient to meet the needs of the inmate population. A medical infirmary consisting of 11 beds is also available at the jail.

**DOC 350.14 (1) The sheriff shall provide or secure necessary medical and mental health treatment and emergency dental care for inmates in custody.**

- Jail provides a specific form for inmates to request medical assessment or treatment.
- All inmate requests for medical care are reviewed by health care staff.
- The dispositions of the inmate medical requests are documented by health care staff members.

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Inmates have a form available to request medical and mental health services. Nurses are available 24/7, and mental health services via a qualified mental health professional are available daily.

**DOC 350.14 (3) Health care staff shall be in compliance with state and federal licensure certification and registration. Verification of compliance shall be maintained at the facility.**

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Jail administration maintains copies of the licensure of medical and mental health staff.

**DOC 350.14 (4) Medical records shall be kept separate from other records and shall be maintained in a confidential manner in accordance with s. 146.81 to s. 146.83, Stats., and any other applicable state or federal laws.**

- Medical record accessibility is limited to medical staff, the jail administrator and the administrator's designees as appropriate.

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/>	Verbal confirmation by facility staff		

Comments: All medical records are maintained in the health care office in a confidential manner. All medical records are electronic.

**DOC 350.14 (6) Officers shall receive documented annual training on health care policies and procedures, medications and health screening at the time of admission.**

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: All staff receive annual training on health care procedures, medications and health screening.

**DOC 350.15 Health care policy. The jail shall have policies and procedures for inmate health care.**

**DOC 350.15 (1) Documentation of health referrals made or health care provided.**

**DOC 350.15 (2) Maintenance of documents in an inmate's confidential file.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/> Verbal confirmation by facility staff	

Comments: All medical records are maintained in the health care office in a confidential manner. All medical records are electronic.

**DOC 350.15 (3) Names, addresses and telephone numbers of health care providers or agencies who have agreed to provide emergency and routine health care services for inmates.**

- Contact information is available to staff.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Staff is aware of the contact information for medical emergencies and other services needed at the jail.

**DOC 350.15 (4) Referral of an inmate to jail health care staff or to other agencies that provide health care.**

- Health care referrals are made and documented.
- Staff are knowledgeable about the health care referral process.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/> Verbal confirmation by facility staff	

Comments: A medical and mental health request form is readily available to all inmates. All health care referrals are documented in the inmate's medical record.

**DOC 350.15 (5) Designation of staff who have authority to make health care decisions, including emergency medical and dental care.**

**DOC 350.15 (6) Non-emergency health care, including the use of an inmate's personal physician.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Staff is aware of who has the authority to make health care decisions, including emergency situations.

**DOC 350.15 (7) Schedule of inmate access to routine medical care.**

- The schedule of inmate access to medical care is provided to inmates in writing via handbook, posted notice, inmate rule and regulation list, or other appropriate means.
- An alternative means for inmates to access medical care is provided if the inmates are unable to read or write.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Inmates are provided information on how to request access to medical care. Nurses see inmates on a daily basis and schedule appointments for the physician and/or nurse practitioner when necessary.

**DOC 350.15 (8) Provision for inmates with chronic medical conditions.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: The jail currently has procedures in place for inmates with chronic medical conditions. Specific housing areas are used for those in need of chronic care. The jail maintains a medical infirmary.

**DOC 350.15 (9) Procedure for processing inmate medical requests on a daily basis.**

- Inmate medical requests are documented on an official medical request form.
- Written disposition of medical requests are retained in inmate's confidential medical file.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Procedures are in place where health care staff receive all requests for care on a daily basis. Nursing staff indicated that they receive request slips throughout the day. Request slips are readily available to all inmates.

**DOC 350.15 (10) Documentation in an inmate's confidential medical file of any referral and identification of the services provided, including emergency services.**

- Health care services provided or refused are documented in the inmate's confidential medical file.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Inmate medical files contain all requests, treatment, and health care notes, including documentation of when an inmate refuses treatment.

**DOC 350.15 (11) Provision of special diet if ordered by a qualified health care professional.**

- Special diets ordered by a qualified health care professional are documented in the inmate's confidential medical file.
- The jail health care providers, food service providers, and correctional staff are notified of special diets ordered by a qualified health care professional.

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **All special diets are approved by a qualified medical professional and forwarded to the current food service vendor, Aramark.**

**DOC 350.15 (12) Pregnancy management.**

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **The facility maintains a policy and protocol for pregnancy management.**

**DOC 350.15 (13) Maintenance of agreements between the jail and providers of health care services.**

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/> Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **Milwaukee County maintains a contract with Armor Correctional Health Services for medical and mental health services.**

**DOC 350.15 (14) Use of health transfer summary form under s. 302.388 (2), Stats.**

**Wisconsin State Statute 302.388 Prisoner medical records.**

**(2) HEALTH SUMMARY FORM.**

- (a) The department shall provide each jailer a standardized form for recording the medical conditions and history of prisoners being transferred to the department or another county's jail. Except as provided in pars. (b) and (bm), jail medical staff shall complete the form and provide it to the receiving institution intake staff at the time of each such transfer.
- (b) If the jail does not have medical staff on duty at the time of a transfer, the jailer or his or her designee shall complete as much of the form as possible and provide it to the receiving institution intake staff at the time of the transfer. The jailer shall ensure that all of the following occur within 24 hours after the transfer.
1. The jail medical staff, the prisoner's health care provider or, if the prisoner does not have a health care provider, a health care provider under contract with the jail reviews the form provided to the receiving institution at the time of the transfer.
  2. The medical staff or health care provider reviewing the form corrects any errors in the form and includes in it any additional available information.
  3. The medical staff or health care provider reviewing the form transmits the updated form or the information included on the form by the quickest available means to the receiving institution intake staff.
- (bm) Jail medical staff need not complete the form if the jailer or his or her designee provides a copy of the prisoner's complete medical file to the receiving institution intake staff at the time of the transfer.
- (f) Receiving institution intake staff may make a health summary form available to any of the following:
1. The prison's or jail's medical staff.
  2. A prisoner's healthcare provider.
  3. In the case of a prison or jail that does not have medical staff on duty at the time of the transfer, a health care provider designated by the department or the jailer to review health summary forms.
  4. In the case of a jail that does not have medical staff, a person designated by the jailer to maintain prisoner medical records.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: **Nursing staff indicated no problems with the completion of the health transfer summary form or the receipt from other jurisdictions. Nursing staff completes the health transfer summary form.**

**DOC 350.15 (15) Communicable disease and infection control. Policies and procedures relating to communicable disease and infection control shall contain all of the following components:**

- (a) Provision of treatment and supervision of inmates during isolation or quarantine under s. 252.06(6)(b), Stats.
- (b) Documentation of the need for isolation or quarantine under s. 252.06(6)(b), Stats., in the inmate's confidential medical file.
- (c) Provision of laboratory screening for inmates who may have been exposed to a communicable disease if ordered by medical personnel.
- (d) Provision for handling bio-hazardous waste and decontaminating medical and dental equipment in accordance with regulations.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: **Policies and procedures are in place for communicable disease and infection control.**

**DOC 350.15 (16) Detoxification and management of intoxicated inmates.**

- Appropriate housing and supervision is provided.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: **Procedures and protocols are in place for the detoxification and management of intoxicated inmates.**

**DOC 350.16 Control and administration of medications. The jail shall have policies and procedures relating to the control, delivery and administration of prescription and non-prescription medications.**

**DOC 350.16 (1) A qualified health care professional shall prescribe medications and order treatments.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review
<input checked="" type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: **Currently, the Medical Director is at the jail for approximately 32 hours per week. Although there is significant coverage at the facility by Nurse Practitioners per week, at the time of inspection no Physician had been hired for the jail. As such, the Medical Director and/or Nurse Practitioners are available for the prescription of medications. All medications are maintained in [REDACTED].**

**DOC 350.16 (2) Designated trained staff may administer or deliver prescribed doses of medication at prescribed times. Annual documented training shall be provided to jail staff that deliver medications.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff



Comments: **Nursing staff deliver all medications to the inmate population.**

**DOC 350.16 (3) Determination by appropriate personnel that all medications brought in by inmates or other persons for an inmate are necessary.**

- Verification of prescription medication is performed by a health care provider or an appropriately trained designee.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **Only under exigent circumstances are medications authorized to be brought into the facility. In large part, medications coming in off the street are not permitted within the facility and are not stored within the jail.**

**DOC 350.16 (4) All medications brought into the jail shall be inventoried and placed in secure storage.**

**DOC 350.16 (5) Any medications kept at the jail shall be stored in a locked drug cabinet that is not accessible to inmates.**

- The storage of inmate medications makes them readily identifiable.
- Medications that require refrigeration are kept in a separate, medical refrigerator, unless the medications are secured in a separate, locked container stored in a refrigerator inaccessible to inmates.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **All medications authorized for inmates are maintained in [REDACTED].**

**DOC 350.16 (6) Administration or delivery of prescription and nonprescription medications to inmates.**

- Personnel authorized to administer medications are listed in the current policy and procedure manual and accessible to all jail staff.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **Nursing staff delivers all medications at the facility.**

**DOC 350.16 (7) Medication administered or delivered to an inmate shall be documented, including who prescribed the medication, who administered or delivered the medication, and the date and time of administration or delivery.**

**DOC 350.16 (8) All refusals of recommended or prescribed medications by an inmate shall be documented. A health care professional shall monitor the inmate in accordance with requirements of s. 302.384, Stats.**

- All medication documentation is complete, accurate, and legible.
- The name of the pharmacist or qualified health care professional, the full (not abbreviated) name of the medication, the dosage and frequency, the date and time of administration or delivery, and any special instructions or comments are documented for each prescription medication.
- The medication administration and delivery records are reviewed by the health care provider and/or jail administrator or designee for completeness, accuracy, and legibility.
- There are no unexplained gaps in the documentation and inmate refusals of medication are clearly indicated and documented.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	

☐ Not reviewed ☒ Verbal confirmation by facility staff

Comments: All medications are currently being documented on the electronic MAR.

**DOC 350.16 (9) Return of an inmate's medication inventoried at admission.**

**DOC 350.16 (10) Inventory or disposal of unused medications upon the inmate's release or transfer.**

- The return of an inmate's medication is documented.
- Unused medication is disposed of by a health care provider, transferred with the inmate, or returned to a pharmacy.
- Established protocols regarding the disposal of narcotic medications, including witness presence, are followed.
- Documentation of the disposition of the medication is retained in the inmate's medical file.

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: A procedure is in place for officers to notify health care staff of when an inmate is being released in order to return any medications if applicable. Procedures are also in place for the disposal of medications or returning them to the pharmacy.

**HIGH RISK SUPERVISION**

**DOC 350.17 Suicide prevention. The jail shall have policies and procedures relating to the supervision and housing of inmates who may be at risk of seriously injuring themselves.**

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Policies and procedures are in place for the supervision and housing of inmates with suicidal ideation.

**DOC 350.17 (1) Obtaining documented information from the arresting or transporting agency to assess an inmate's potential for suicide or self-harm.**

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: All transporting agencies are required to complete a brief form prior to exiting the facility regarding the well-being of an inmate.

**DOC 350.17 (2) Intake screening of inmates that includes interview items and staff observation related to potential suicide risk.**

- Intake screening is performed on each new inmate.
- The answers to all screening questions are documented.
- The screening form is legible, accurate, and complete, including detailed narratives when necessary.
- Appropriate follow-up questions are asked and answers recorded, when suicide risk is indicated.
- Medical or mental health care professionals review intake screening reports when risk is indicated.
- A secondary security review of intake screening reports for completeness, accuracy, legibility, consistency, appropriateness of housing assignments, appropriateness of classification and risk assessments is conducted.

**COMPLIANCE**

**VERIFICATION**

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	



Comments: An intake screening is completed by nursing staff on every inmate booked into the jail.

**DOC 350.17 (3) Procedure for placement of an inmate on suicide watch. Policies and procedures relating to the procedure for placing an inmate on suicide watch shall include all of the following components:**

- a) Immediate notification to designated supervisory staff if an inmate is identified as a suicide risk.
- b) Designation of housing areas and security precautions for inmates who are placed on suicide watch.
- c) Description of monitoring procedures for inmates on suicide watch, including frequency and documentation of wellness checks.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Procedures are in place for officers to notify supervisory staff of an inmate needing to be placed on suicide watch. Medical and Mental Health are also immediately notified. Specific housing is in place for those placed on a suicide watch. Physical security checks are being completed at least every 15 minutes at irregular intervals. Documentation is also being maintained.

**DOC 350.17 (4) Identification of trained persons who may assess an inmate's level of suicide risk.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Qualified mental health professionals are on site daily and are available to assess an inmate's level of suicide risk.

**DOC 350.17 (5) Notification to qualified mental health professionals within 12 hours of placement of a potentially suicidal inmate on suicide watch. Assessment by a qualified mental health professional shall be completed as soon as practicable.**

- Recommendations and decisions from qualified mental health professional are documented and maintained at the jail.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: A qualified mental health professional is notified within 12 hours (typically sooner) of the placement of an inmate on suicide watch in accordance with the timeframe set forth in administrative code.

**DOC 350.17 (6) Identification of qualified mental health professionals who are authorized to remove an inmate from a suicide watch status after an on-site face-to-face assessment.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Only a qualified mental health professional is authorized to remove an inmate from a suicide watch after an on-site face-to-face assessment.

**DOC 350.17 (7) Frequency of communication between health care and jail personnel regarding the status of an inmate who is on suicide watch.**

- A clear and reliable means of communicating information between correctional staff members regarding inmates who are suicide risks is utilized.
- All communication between jail staff, administration, and medical/mental health care providers is documented, including names of those involved, summary of content of discussion, and actions taken.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **Communication between medical, mental health, and security staff appears to be excellent, particularly when an inmate is on a suicide watch.**

**DOC 350.17 (8) Intervention protocol during an apparent suicide attempt, including life-sustaining measures.**

- Staff demonstrate a working knowledge of first aid and emergency response measures.
- Staff are familiar with the location and effective use of emergency response equipment.
- Staff received training on emergency response, including use of emergency response equipment within the past evaluation period.
- The actions taken in response to a suicide in progress or suicide threat are documented.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **All staff is trained in first aid, emergency response and the use of equipment. Training is completed annually during in-service.**

**DOC 350.17 (9) Identification of persons to be notified in case of attempted or completed suicides.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **Jail policy stipulates who is to be notified in the event of an attempted or completed suicide.**

**DOC 350.17 (10) Documentation of actions and decisions regarding inmates who are suicide risks, including all of the following:**

- Individual initiating the suicide watch.
- Date and time watch was initiated.
- Reason watch was initiated.
- Name of supervisor contacted.
- Date and time supervisor contacted.
- Name, date, and time of referral to mental health professional.
- Written documentation from the mental health professional removing an inmate from a suicide watch including name, date and time.
  - Supervisory review of the relevant documentation is completed.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: **All actions and decisions regarding an inmate placed on suicide watch are well documented.**

**DOC 350.17 (11) Implementation of 2 hours of annual documented staff training regarding suicide prevention and identification of risk factors.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: In FY 2017, jail staff completed a 2 hour training block on jail suicide assessment as part of the annual in-service training.

**DOC 350.17 (12) Access by staff to debriefing and support services.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Although no suicides occurred since the last inspection, procedures are in place for the provision of debriefing staff and offering support services.

**DOC 350.17 (13) Implementation of an operational review following a suicide or significant suicide attempt.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Although no suicides occurred since the last inspection, procedures are in place to conduct a formal operational review following a suicide or significant attempt.

**DOC 350.25 Administrative confinement.** In this section, "administrative confinement" means a non-punitive, segregated confinement of an inmate in his or her cell or other designated area to ensure personal safety and security within the jail. The jail shall have policies and procedures outlining the administrative confinement process.

**DOC 350.25 (1)** An inmate may be placed in administrative confinement if the inmate's continued presence in the general population meets one of the following:

- (a) Presents a substantial risk of physical harm to the inmate, another person or property.
- (b) Threatens the security and order of the jail.
- (c) Inhibits a pending disciplinary investigation.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: A policy is in place for the assignment of inmates to administrative confinement. Documentation is provided for all inmates assigned to administrative confinement.

**DOC 350.25 (2)** A jail staff member shall inform his or her supervisor of any incident that may require administrative confinement of an inmate and the supervisor shall determine whether to place the inmate in administrative confinement. In the absence of his or her supervisor, a jail staff member may place an inmate in administrative confinement. The staff member's supervisor shall review that placement decision within 24 hours. This review shall include evaluation of inmate's classification.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: All placements into administrative confinement are reviewed by supervisory staff and jail administration.

**DOC 350.25 (3)** An inmate's progress in administrative confinement shall be reviewed by a supervisor at least once every seven days. The supervisor shall determine when the inmate no longer presents a threat to the safety, security and order of the jail and may be released to the general population. Each review shall be documented.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Assignments to administrative confinement are reviewed in a timely manner as established in policy. All reviews are being completed at least once every 7 days.

**DOC 350.25 (4)** The reason an inmate is placed in administrative confinement and the length of time the inmate remains in administrative confinement shall be documented in the inmate's file.

- The inmate is informed of the reasons and conditions of the inmate's Administrative Confinement.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: All assignments to administrative confinement are documented in the inmate's file and in the jail log.

## RECORDS AND REPORTING

### DOC 350.10 Records and reporting.

**DOC 350.10 (1)** Register of inmates. Each jail shall keep a register of all inmates. The register shall contain identifying information on each inmate, including name, residence, age, sex, race, court order, time and cause of placement and placing authority, and time of release and releasing authority. If an inmate escapes, the time and manner of the escape shall be recorded in the register.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: An electronic register of all inmates booked and housed at the jail is being maintained. Milwaukee County recently upgraded its corrections management system to Pro-Phoenix.

**DOC 350.10 (2) Storage of records.** Records shall be kept in a secure area. Juvenile records shall be kept separate from adult records and shall be maintained in a confidential manner in accordance with s. 938.396, Stats., and any other applicable federal or state law.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: **Records are being maintained in a confidential manner. The jail is currently not authorized to house juvenile offenders.**

## MAINTENANCE OF JAIL, SANITATION AND CARE OF PRISONERS

**Wisconsin State Statute 302.37 Maintenance of jail and care of prisoners.**

**Wisconsin State Statute 302.37 (1) (a)** The sheriff or other keeper of a jail shall constantly keep it clean and in a healthful condition and pay strict attention to the personal cleanliness of the prisoners and shall cause the clothing of each prisoner to be properly laundered. The sheriff or keeper shall furnish each prisoner with clean water, towels and bedding. The sheriff or keeper shall serve each prisoner 3 times daily with enough well-cooked, wholesome food. The county board shall prescribe an adequate diet for the prisoners in the county jail.

**Wisconsin State Statute 302.37(3)(a)** The county or municipality shall furnish its jail with necessary bedding, clothing, toilet facilities, light and heat for prisoners

**Wisconsin State Statute 302.37 (4)** The sheriff or other keeper of a jail may use without compensation the labor of any prisoner sentenced to actual confinement in the county jail or, with the prisoner's consent, any other prisoner in the maintaining of and the housekeeping of the jail, including the property on which it stands. Any prisoner who escapes while working on the grounds outside the jail enclosure shall be punished as provided in s. 946.42.

- A daily inspection is conducted by jail staff of housekeeping, sanitation, and physical plant maintenance.
- The jail is constantly clean and in a healthful condition.
- Inmate areas are free of graffiti, posters, wall coverings, etching, etc.
- All surfaces, equipment, and facilities are clean and in good repair.
- Air handling systems, including ventilation screens and covers, are clean, unobstructed, and in good working order.
- Inmate personal property allowed in the housing units is subject to limitations on volume and content.
- Inmates are held accountable for making the beds, cleaning the floors, cleaning the common bathroom facilities, properly storing property, and maintaining cleanliness and order in the housing units daily.
- Inmates and staff are held accountable for housekeeping and sanitation deficiencies.
- Identified maintenance needs are addressed in a timely manner.
- Hallways are free of clutter and obstructions.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input checked="" type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: **Overall, the facility was found to be clean and well organized. All inmates are furnished with bedding, clothing, toilet facilities, light and heat. In large part, it appears that staff are holding inmates accountable for their living area, dayroom and showers. The 2 officers who serve as liaisons to Facilities Management appears to be effective. However, it was suggested that administration review the feasibility of adding a full-time facilities manager to coordinate the completion of all maintenance requests in a timely manner. There were also inaccuracies being documented on the monthly safety and sanitation reports in terms of when maintenance actually fixed a problem.**

**DOC 350.12 Sanitation and Hygiene. The jail shall have policies and procedures relating to sanitation and hygiene.**

**DOC 350.12 (1) Facilities are required to be clean and in good repair.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input checked="" type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/> Verbal confirmation by facility staff	

Comments: The facility was found to be clean and well organized during the inspection and on past unannounced visits to the jail. It was suggested that administration review the feasibility of adding a full-time facilities manager to coordinate the completion of all maintenance requests in a timely manner.

**DOC 350.12 (2 ) Blankets shall be laundered monthly and before reissue.**

**DOC 350.12 (3) Sheets, pillowcases and mattress covers shall be changed and washed at least weekly and before reissue.**

**DOC 350.12 (4) Clean towels shall be issued to each inmate twice a week.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Blankets are being laundered monthly on a rotating basis. Linens are being changed and washed weekly, and towels are issued twice per week. All laundry services are completed at the House of Correction.

**DOC 350.12 (5) Mattresses shall be provided where there is a need for overnight detention. Each mattress and each pillow, if used, shall be covered with a fire retardant, waterproof, easy-to-sanitize material. Mattresses and pillows shall be kept in good repair and in a clean and sanitary condition. The sheriff shall provide adequate bedding. Mattresses shall be cleaned and sanitized before reissue.**

**DOC 350.12 (6) Suppliers of mattresses and pillows shall be provide evidence to the sheriff that the products are fire retardant, waterproof, and easy to clean.**

**DOC 350.12 (7) Mattresses shall be of proper size to fit the bed.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Mattresses are continually being replaced as needed. All mattresses are cleaned and sanitized before reissue.

**DOC 350.12 (8) The sheriff shall provide an inmate whose clothing has been confiscated with adequate and appropriate clothing, including footwear, for use while the inmate is in custody. Footwear shall be cleaned and sanitized before reissue.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/> Verbal confirmation by facility staff	

Comments: All inmates were found to have appropriate clothing and footwear.



**DOC 350.12 (9) Laundry schedule shall be established to meet daily needs. All issued and allowed clothing items are laundered twice weekly.**

COMPLIANCE

VERIFICATION

<input type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed	<input checked="" type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input checked="" type="checkbox"/>	Not reviewed	<input type="checkbox"/>	Verbal confirmation by facility staff		

Comments: All laundry for the Milwaukee County Jail is completed by inmate workers at the Milwaukee County House of Correction and transported to the facility.

**DOC 350.12 (10) Vermin and pests are controlled with an effective, documented program. Containers of poisonous compounds used for exterminating rodents or insects shall be prominently and distinctly labeled for easy identification of contents. Poisonous compounds shall be stored independently and separately from food and kitchenware in a locked area not accessible to inmates.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/>	Verbal confirmation by facility staff		

Comments: All chemicals are secured and separated from food service areas. Inmates do not have access unless supervised by staff.

**DOC 350.12 (11) After 24 hours, inmates shall be provided with towels and toilet articles sufficient for the maintenance of cleanliness and hygiene, including toothpaste and toothbrush, soap and comb. Basic feminine hygiene materials for females and toilet paper shall be provided to inmates upon request. There shall be no common use of toothbrushes, combs, shaving materials or feminine hygiene materials.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Hygiene items are being provided by the jail and are also available through canteen.

**DOC 350.12 (12) Inmates are provided cleaning materials daily. Tables used for common use and meals shall be kept sanitized. Door traps used for passing meals or other items shall be kept sanitized.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: Inmates are being provided cleaning materials on a daily basis. Dayroom tables are being cleaned, as are the traps used for passing meals for those not housed in general population.

**DOC 350.12 (13) Safety and sanitation inspections of the jail are completed and documented at a minimum of once monthly.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review
<input checked="" type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: Staff complete monthly safety and sanitation inspections and items in need of correction are forwarded to maintenance. However, there were inaccuracies being documented on the monthly safety and sanitation reports in terms of when maintenance actually fixed a problem.

**DOC 350.12 (14) Common use grooming tools are disinfected and cleaned before reissue and are stored in a secure area.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: Common use grooming tools are cleaned and disinfected when necessary. Each inmate is provided with a disposable razor, which is then discarded and not reissued to another inmate.

**DOC 350.12 (15) Property storage containers shall be sanitized before reuse.**

- Property storage containers may include bags, bins, totes and lockers.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: All property storage containers and bags are being sanitized before reuse. The jail has been completing this procedure for a number of years.

**DOC 350.12 (16) Trash is removed daily from all dayrooms.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: All trash is removed from the dayrooms on a daily basis.

**DOC 350.12 (17) Hazardous waste shall be disposed of according to government regulations.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments:

## INMATE SERVICES

**DOC 350.26 Grievance Process.** The jail shall have policies and procedures relating to an inmate grievance process and ensure it is available to all inmates and includes at least one level of appeal.



COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: The jail maintains a grievance procedure. A grievance log is also being maintained electronically that provides administration with a measure of the jail's inmate climate. A process is in place for inmates to appeal a grievance finding.

**DOC 350.27 Legal Access. The jail shall have policies and procedures to address inmates' access to the courts, their attorneys, and legal materials.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input checked="" type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: All inmates have reasonable access to the courts, attorneys and legal materials. It was suggested that jail administration review the feasibility of establishing a physical law library that inmates would have access to in addition to having staff research cases for inmates upon their request.

**DOC 350.28 Indigence. The jail shall have policies and procedures to address indigence.**

**DOC 350.28 (1) The jail shall establish definitions and procedures to define indigence.**

**DOC 350.28 (2) Inmates' access to health care, programming and essential services is not precluded by inability to pay.**

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: No inmate is denied access to health care or other essential services, regardless of ability to pay. There is no co-pay for the utilization of mental health services. Programming is also available to the inmate population.

**DOC 350.29 Mail. The jail shall have policies and procedures relating to written contact between inmates and their families, friends, attorneys, the court system, government officials and others.**

**DOC 350.29 (1) Provision for staff inspection and reading of non-privileged incoming and outgoing mail.**

- Staff demonstrate a working knowledge of the procedures for mail inspection.

**DOC 350.29 (2) Provision for the limited inspection of incoming and outgoing privileged mail.**

- Staff demonstrate a working knowledge of the definition of privileged mail and the procedures for inspecting it.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input checked="" type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input checked="" type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Provision for incoming and outgoing mail is addressed in the inmate handbook. A number of inmates brought forth some concern that mail was only be distributed once per week. Upon investigation, it appeared that mail was being delivered to the jail, but not being distributed to the housing units. This has since been rectified according to jail administration. This office will continue to monitor the timeliness of mail delivery.

**DOC 350.29 (3) Delivery of all non-privileged and approved privileged incoming mail.**

- Inmate mail is delivered to inmates in a timely manner.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input checked="" type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input checked="" type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: A number of inmates brought forth some concern that mail was only be distributed once per week. Upon investigation, it appeared that mail was being delivered to the jail, but not being distributed to the housing units. This has since been rectified according to jail administration. This office will continue to monitor the timeliness of mail delivery.

**DOC 350.29 (4) Inventory and disposition of contraband items found in mail.**

- Contraband items are inventoried and documented.
- Contraband is promptly turned over to supervisory staff.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Contraband items are inventoried and well documented. A [REDACTED] shakedown report is being completed.

**DOC 350.29 (5) Provision of postage to indigent inmates.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: A policy is in place for the provision of postage to indigent inmates.

**DOC 350.29 (6) Provision for notifying inmates when outgoing or incoming mail is withheld.**

- A non-delivery of mail form is completed and provided to the inmate when mail is confiscated, destroyed, or rejected.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Inmates are being notified in a timely manner when outgoing or incoming mail is being withheld.

**DOC 350.30 Visitation. The jail shall have policies and procedures relating to visitation.**

**DOC 350.30 (1) Establishment of a visiting schedule for family, friends, attorneys, and others. Attorney visits shall be allowed during reasonable hours, as long as security and daily routine are not unduly interrupted.**

**DOC 350.30 (2) Establishment of procedures for requesting visitation during nonscheduled times.**

- Accommodations are made for visits to occur at times other than scheduled visiting times.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: Inmate handbook provides details for visitation, and a schedule is posted for visitors in the lobby. Special visits may be authorized by the Jail Administrator. Additional visitation information is also posted on the Milwaukee County Sheriff's Office website.

#### DOC 350.30 (3) Documentation of all visits through a visitor log or register.

- All non-jail staff members who enter the jail are documented on the visitor's log or other appropriate register.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: A record is maintained for all visitations.

#### DOC 350.30 (4) Establishment of a search policy of visitors and their possessions.

- Personal contact visitors are subject to a search procedure.
- Program workers and volunteers are subject to strict guidelines regarding personal items, carry-in equipment and compliance with jail policies.
- Law enforcement/Community Corrections/ Legal visitors are required to adhere to safe correctional practices limiting carry-in items and may be subject to search.
- Jail staff consistently apply visitation and search standards to all non-jail staff.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: Posting in jail lobby maintains all visitors are subject to search. However, all non-professional visits occur via video visitation. Procedures are in place for inmates to be searched after any contact visits.

#### DOC 350.30 (5) Posting of visitation policies and procedures, including visitation schedule, in a place readily accessible to visitors and inmates.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: Posting of visitation procedures and schedule is posted in the jail lobby and on the Milwaukee County Sheriff's Office website.

#### DOC 350.30 (6) Establishment of a search policy for inmates before and after each visit.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/>	Sample of facility records reviewed
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff

Comments: All inmate visits by the public are via video visitation. Provisions are in place for the searching of inmates before and after each contact visit.

**DOC 350.31 Programs and services.** The jail shall have policies and procedures relating to the provision of inmate programs and services.

**DOC 350.31 (1) Use of community resources, contract providers, and volunteers authorized by the sheriff.**

**DOC 350.31 (2) Notification to inmates of availability, eligibility, and schedules.**

**DOC 350.31 (3) Conducting criminal background checks on all volunteers, community resources, and contract providers.**

**DOC 350.31 (4) Orientation and training on facility operations for all volunteers.**

**DOC 350.31 (5) Educational programming for inmates who are under 18 years of age consistent with the requirements of the Department of Public Instruction.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: The jail continues to do an excellent job recruiting volunteers to assist with inmate programming. All volunteers and contract providers have criminal background checks completed, as well as an orientation to the facility prior to working in the jail.

**DOC 350.32 Religious programming.** Inmates shall have the opportunity to participate in practices of their religious faith consistent with existing state and federal statutes. The jail shall have policies and procedures relating to religious programming.

**DOC 350.32 (1) Identification of religious organizations and clergy willing to conduct religious services in the facility.**

**DOC 350.32 (2) Notification to inmates of the schedule of religious services available in the jail.**

- Staff demonstrate a knowledge of the procedure for assessing and responding to inmate requests for religious services.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Inmates are provided information on the religious programming available at the jail, and a procedure is in place for inmates to request programming for all religions.

**DOC 350.32 (3) Identification of religious items that may be kept on an inmate's person or in the cell.**

- If religious items are permitted, the policies are consistently applied throughout the jail.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Policies are in place for inmates to request religious items.

**DOC 350.32 (4) Conducting criminal background checks on members of a religious organization and clergy.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: All volunteers and contract providers have a criminal background check completed prior to entering into the facility.

**DOC 350.32 (5) Orientation and training on facility operations for all volunteers.**

- Documentation of the orientation and volunteer agreement is on file.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: All volunteers receive an orientation on facility operations prior to working within the jail.

**DOC 350.33 Recreation. The jail shall have policies and procedures relating to recreation.**

**DOC 350.33 (1) Identification of the recreational activities that are available.**

**DOC 350.33 (2) Schedule of recreational activities.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: The jail maintains indoor recreation areas for inmates.

**DOC 350.33 (3) When and where available, at least one hour of daily exercise and recreation is outside the cell or outdoors.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Inmates in general population have sufficient amounts of time out of their cells. Inmates confined in the cellblocks are afforded one hour outside of their cell each day.

**DOC 350.34 Publications. The jail shall have policies and procedures relating to access to publications.**

**DOC 350.34 (1) Provision of publications of general interest for inmates such as books, newspapers and magazines.**

**DOC 350.34 (2) Identification of publications that are prohibited for inmates because their content creates a security risk.**

- Reading material restrictions are posted or otherwise accessible to inmates.

**DOC 350.34 (3) Inspection of publications brought by visitors for inmates if the jail allows visitors to bring in reading materials.**

- There are limitations on the volume of personal reading materials that can be kept in the housing area, and these limitations are enforced consistently throughout the jail.
- All reading materials allowed to be brought in by visitors are subject to search.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: The jail maintains policies and procedures for inmate access to publications. Limitations on the amount of material permitted in each cell is also enforced.

**DOC 350.35 Canteen.** The jail shall have policies and procedures for the establishment and use of canteen, vending or other similar services for inmates.

**DOC 350.35 (1)** Canteen shall be made available to eligible inmates.

**DOC 350.35 (2)** Access to canteen may be restricted by the facility based upon inmate classification or status.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: The jail has procedures in place for inmates to order canteen on a weekly basis from a private vendor (Aramark).

## FOOD SERVICE

**DOC 350.11 Food Service.** The jail shall have policies and procedures relating to food service.

**DOC 350.11 (1)** The jail shall provide nutritious and quality food for all inmates.

**DOC 350.11 (2)** An annual menu review by a qualified nutritionist or dietician shall be completed and maintained in the facility files.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/> Verbal confirmation by facility staff	

Comments: The jail contracts with Aramark for food service. A four week menu cycle is used, and all menus are reviewed and approved by a registered dietician.

**DOC 350.11 (3)** An annual inspection of all full-production and service kitchens in a jail by a qualified, independent outside source documenting that the food service area meets health and safety codes.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input checked="" type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: An inspection of the kitchen was completed by EcoSure on 11/13/17. However, unlike past years there was no documentation as to if any violations were observed or not, and no percentage score regarding compliance provided. Aramark administration indicated that they would discuss with EcoSure.

**DOC 350.11 (4)** Internal monthly inspection of the food service area is completed and documented.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Internal monthly inspections are being completed for the food service area by Aramark staff.



**DOC 350.11 (5) The kitchen area and all equipment are maintained in a sanitary condition. Routine inspections are completed and documented.**

COMPLIANCE		VERIFICATION			
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/>	Verbal confirmation by facility staff		

Comments: **The kitchen area was found to be clean and well maintained. Aramark staff complete regular inspections of the food service area as do security staff when inmates are present.**

**DOC 350.11 (6) Three nutritious meals are provided daily, two of which are hot. Variations may be allowed based on weekend and holiday food service demands, provided basic nutritional goals are met.**

COMPLIANCE		VERIFICATION			
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/>	Verbal confirmation by facility staff		

Comments: **A review of the 90 day menu showed that three meals are being provided daily, two of which are hot.**

**DOC 350.11 (7) Food temperatures are properly maintained.**

- Documentation of daily food preparation temperatures is maintained.
- Documentation of periodic serving temperature readings is maintained.

COMPLIANCE		VERIFICATION			
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/>	Verbal confirmation by facility staff		

Comments: **Food temperatures are being taken and documented on a daily basis.**

**DOC 350.11 (8) Food items are stored appropriately at least 6 inches off the floor. Opened food packages are stored in airtight containers that are labeled and dated. Food items are stored in appropriate locations and temperatures.**

- Documentation of daily cooler and freezer temperatures is maintained.

COMPLIANCE		VERIFICATION			
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input type="checkbox"/>	Verbal confirmation by facility staff		

Comments: **Food items are being stored in appropriate locations and temperatures recorded.**

**DOC 350.11 (9) Special diets are provided as prescribed by a qualified health care professional.**

- Documentation of special diet orders is maintained.

COMPLIANCE		VERIFICATION			
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/>	Policy and procedure manual review	<input type="checkbox"/>	Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/>	Sample of facility records reviewed	<input type="checkbox"/>	Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/>	Sight confirmation by inspector		
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/>	Verbal confirmation by facility staff		

Comments: **All requests for special diets are reviewed and approved by a qualified medical professional. All special diet orders are maintained in the inmate file.**

**DOC 350.11 (10)** An inmate may abstain from any foods that violate the inmate's religion. Consistent with available resources, the jail shall provide a substitute from other available foods from the menu served at the meal. The substitutions shall be consistent with sub. (1).

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: The jail provides substitute meals for those inmates observing a religious diet.

**DOC 350.11 (11)** Inmates assigned to the kitchen who prepare or serve food shall bathe or shower daily and be provided a clean uniform.

**DOC 350.11 (12)** No person who is known to be infected with any illnesses transmittable by food or utensils may be employed or work as a food handler in a facility.

**DOC 350.11 (13)** All persons who work in food service areas shall wear clean garments and clean caps or hairnets and shall keep their hands clean at all times when engaged in the handling of food, drink, utensils or equipment. Particular attention shall be given to the cleaning of the fingernails.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input checked="" type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: All inmates assigned to the kitchen are required to shower daily and are provided with a clean uniform. Inmate kitchen workers also confirmed the requirement to shower daily.

**DOC 350.11 (14)** Inmate workers are provided orientation and training prior to assignment in the kitchen area.

- Documentation of orientation and training is maintained.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Aramark food service manager indicated that all inmates assigned to the kitchen receive orientation and training.

**DOC 350.11 (15)** Inmate workers are supervised throughout all aspects of food preparation and service.

COMPLIANCE		VERIFICATION	
<input checked="" type="checkbox"/>	Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/>	Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/>	Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/>	Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Aramark food service staff are constantly monitoring inmate workers. An officer is also posted in the kitchen while it is in operation.



**DOC 350.11 (16) Food and drink shall be protected from contamination. Meals are covered during transit to and within the facility.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: All meals are covered prior to leaving the kitchen area.

**DOC 350.11 (17) Kitchen food storage and dishwashing equipment temperatures are routinely monitored and documented.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Food storage areas and dishwashing equipment temperatures are documented on a daily basis.

**DOC 350.11 (18) Garbage containers are covered, emptied daily, and are kept clean.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: Garbage containers are covered, emptied daily and kept clean.

**DOC 350.11 (19) Cleaning agents are stored separately from food service items.**

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input type="checkbox"/> Verbal confirmation by facility staff	

Comments: Cleaning agents are being stored separately and away from food.

**DOC 350.11 (20) A security procedure is in place to control and account for sharps, tools and utensils at all times.**

- Documentation of daily control and inventory is maintained.

COMPLIANCE

VERIFICATION

<input checked="" type="checkbox"/> Meets standard	<input checked="" type="checkbox"/> Policy and procedure manual review	<input type="checkbox"/> Previous compliance documented
<input type="checkbox"/> Needs improvement	<input checked="" type="checkbox"/> Sample of facility records reviewed	<input type="checkbox"/> Other (specify):
<input type="checkbox"/> Non-compliant	<input checked="" type="checkbox"/> Sight confirmation by inspector	
<input type="checkbox"/> Not reviewed	<input checked="" type="checkbox"/> Verbal confirmation by facility staff	

Comments: All sharps and tools are locked in [REDACTED]. The kitchen also maintains a log for all sharps.